

## Terms & Conditions | 9. Guarantees

a). In case a defect of the purchased product has been detected, please contact us in order to agree upon the further procedure. Any and all complaints shall be considered individually.

b). The guarantee shall cover only manufacturing defects or hidden defects of the purchased product detected in the process of use as directed.

Any and all defects caused by the user (i.e. a mechanical damage, individual repair, use not as directed) shall not constitute the grounds to acknowledge the complaint.

c). The guarantee covers only products purchased in our shop and lasts one year.